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4.1 When you subscribe with Inspiring Coaching we agree to provide you with paid-for access to content online

4.2 You agree to a 12 month subscription which is automatically renewed. A subscription cannot be refunded.

4.3 The subscription price will be made clear to you when you join and you agree to pay the full price at the time you purchase your subscription.

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4.5 You agree to your subscription being automatically renewed at the end of each 12 month period using the initial payment method. Unless you cancel your renewal within 14 days of the renewal date of your subscription your credit card, bank account or PayPal account will be automatically charged the 12 month subscription payment.

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4.7 If your renewal payment is declined by your credit card, bank account or PayPal account you will have 30 days to provide a new payment mandate or your subscription will be cancelled.

4.8 You will not be notified in advance of a payment being taken and unless requested in writing you will not be sent a receipt for payments taken.

4.9 If you sign up on or before August 31, 2020, you will be eligible for an early bird subscription of £125 for the first 12 months only

**5. Terms of Delivery**

5.1 The content is delivered online via the Inspiring Coaching website for the specified subscription period. Updates are provided when new content is added to the website. Subscribers receive unlimited content access.

**6. Cancellation and Refunds**

6.1 Inspiring Coaching reserves the right to terminate your subscription if you are in breach of these Terms and Conditions. You will not be entitled to a refund.

**7. Contract and Disputes**

7.1 Inspiring Coaching will provide a subscription service in accordance with these Terms and Conditions. Should you have any queries contact: admin@inspiringcoaching.co.uk

**8. Changes to the Website and Subscriptions**

8.1 Inspiring Coaching reserves the right to suspend, change or modify the content, or to restrict use and access to the content, at its discretion, at any time.

**9. Changes to Terms and Conditions**

9.1 We may at our discretion change these Terms and Conditions.

9.2 Whenever Terms and Conditions are changed we will publish the revised Terms and Conditions on this website.

9.3 Your continued use of this website and our services constitutes your acceptance of the changes.

**10. Limitation of Liability**

10.1 Inspiring Coaching is a limited company. Its number is 9117935 and its registered office is at 4 King Square, Bridgwater, Somerset TA6 3YF

10.2 While we take every effort to ensure the accuracy and safety of the content provided Inspiring Coaching will not be liable for any damages arising directly or indirectly from the use of the content.

**11. Privacy Policy**

11.1 Your personal information will be used in accordance with Inspiring Coaching’s Privacy Policy.

11.2 We may change this privacy notice from time to time in order to reflect changes in the law and/or our privacy practices. We encourage you to check this privacy notice for changes whenever you visit our website.

11.3 We will only hold and process the following information in connection with our subscription: your personal and contact details, and any records of your contact with us.

11.4 We will only collect personal information from you directly when you sign up.

11.5 We will only use your personal information for the following reasons: to contact you about your account, to manage your subscription, to do market research and analysis, to provide personalised content and services, to develop new content and services, to review and improve current content and services, and to manage and audit our business operations including accounting

11.6 We will not share your personal information with any other parties

11.7 If your personal information changes you should tell us so that we can update our records. Contact us at admin@inspiringcoaching.co.uk

11.8 We will only hold your personal information for as long as you subscribe to Inspiring Coaching

11.9 Inspiring Coaching fully recognises and respects your rights under the Data Protection Act 2018 <https://www.gov.uk/data-protection>

11.10 If you have any questions about our Privacy Policy you can contact us at admin@inspiringcoaching.co.uk

**12. Conferences**

12.1 Joining instructions are sent to all delegates before the start of the conference. Inspiring Coaching accepts no responsibility for non-receipt of joining instructions

12.2 Full payment must be received before the start of the conference

12.3 Inspiring Coaching has the right to record the conference or parts of the conference, and may edit or adapt any recording. If you do not consent to recording please inform Inspiring Coaching before the conference

12.4 If the conference is cancelled by Inspiring Coaching you will receive a full refund minus a 15% administration fee

12.5 Any place a delegate books is freely transferable to another delegate, and no charge will be incurred provided Inspiring Coaching has been notified by you or the replacement in advance

12.6 If a delegate is unable to attend the conference please inform Inspiring Coaching up to 72 hours before the start of the event. There is no charge for a cancellation made up to 72 hours before the start of the conference and a full refund will be given. If the cancellation is made within 72 hours of the start of the conference a full refund will be given minus a 15% administration fee. A delegate will not receive a refund for non-attendance.